



SUNSHINE NEWS

OCTOBER 2004

2004-03

Payment Options:

For your convenience we offer many methods to keep your account up to date.

We accept Visa, MasterCard & Interact. Payment can also be made at your bank & by telephone & internet.

Meter Reads

Please remember to read your meter on the first day of each month. Accounts will be estimated on meters read after the 4th of the month.

Alberta One-Call

1-800-242-3447.

Call before you dig.

Customer Service

Sunshine provides a variety of services for our members. We will supply, install & service water heaters, unit & tube heaters and furnaces. We also install underground secondary services. Please call for a free estimate.

Sunshine Gas Co-op Ltd.

Box 190

Blackie Alberta

T0L 0J0

Phone: 684-3672

Toll-Free 1-877-684-3672

Fax: (403) 684-3657

E-mail: sungas@telus.net

We're on the Web!

www.sunshinegascoop.com

Meter Reading: Even though Sunshine personnel are reading meters on a regular basis, we still encourage reads from our members on the first of each month. The combination of Sunshine & customer reads will help to get an accurate account of monthly volumes.

Meter reads can be submitted with your bill payment stub, or by e-mail & through our website at www.sunshinegascoop.com Our answering service will also accept reads 24 hrs a day.

Customer Service: Winter is fast approaching and you may be considering a renovation project or an upgrade to your heating appliances. If you want to replace that old unit heater in your shop with an energy efficient tube heater give us a call for a free estimate. Also now is the time to ensure your heating appliances are serviced for the winter months. We carry a stock of gas appliance parts and have qualified staff for 24 hour repair service.

Energuide Program: This program is now available through the Federation of Alberta Gas Co-ops. This program was developed by Natural Resources Canada to assist you in improving the energy efficiency of your home. Federal grant funding is available based on how much the energy efficiency rating of a home is improved. If you wish to apply for the Energuide for Houses inspection program call the Sunshine office at 684-3672 or you may call the Federation office at 1-888-616-6543. Please have your Sunshine Gas account number and legal land description available. The company doing the audit (VerdaTech) will contact you to set up the initial audit and send a report to you. The \$100 plus \$7 GST will be billed to you by Sunshine Gas Co-op. If you decide to complete the energy audit recommendations, VerdaTech will contact you within (6) months to set up the second audit or you may contact them when you are ready for the audit.

Energy Contracts: With the move to deregulation in Alberta, marketers are sending out information on options for purchasing power and natural gas contracts. You should be aware that the current non-contract regulated rates that are reviewed by the EUB will continue to be available through the deregulation process.

While there may be the occasional spike in the monthly regulated rate over contract offerings, history has shown that there is no evidence of lower energy costs through contract pricing. With a fixed term contract you are paying a premium for the company to take a risk on your behalf. For example the average 2004 Cost of Gas has been \$6.72 per GJ compared to the current contract offerings of \$7.75 per GJ and more depending on the length of the contract. Also the provincial government rebate program is providing good insurance against rate increases.