



SUNSHINE NEWS

DECEMBER 2006

2006-02

Payment Options:

For your convenience we offer many methods to keep your account up to date.

We accept Visa, MasterCard & Interact. Payment can also be made at your bank & by telephone & internet.

Meter Reads

Please remember to read your meter on the first day of each month. Accounts will be estimated on meters read after the 4th of the month.

Alberta One-Call

1-800-242-3447.

Call before you dig.

Customer Service

Sunshine provides a variety of services for our members. We will supply, install & service water heaters, unit & tube heaters and furnaces. We also install underground secondary services. Please call for a free estimate.

Sunshine Gas Co-op Ltd.
Box 190
Blackie Alberta
T0L 0J0

Phone: 684-3672
Toll-Free 1-877-684-3672
Fax: (403) 684-3657
E-mail: sungas@telus.net

We're on the Web!
www.sunshinegascoop.com

CHRISTMAS GREETINGS:

It's the time of the year when many are involved in preparing for the holiday season. The Directors and Staff of Sunshine Gas would like to extend to all of our members and their families, a Very Merry Christmas and a Safe, Happy and Prosperous New Year.

Directors:

*John Ivers Don McLean
Paul Wald Buster Davis
Monty Southgate John Graham
Roy Newman*

Staff:

*Art Bosch Brad Culp
Clyde Pollett Mike Stauffer
Sean Phillips Lorna Lee
Shirley Laycraft Lori Patzer
Phyllis Clingman*

HOME HEATING :

With the arrival of winter, Sunshine would like to pass on a few tips to help keep you warm and safe.

Heating Equipment: Heating accounts to over 60% of your energy costs so ensure you have your appliances serviced annually. Do not block the furnace combustion air vent and ensure that the cold air return vents are not obstructed. Ensure furnace panels and grills are in place and keep the area around appliances clean and unobstructed. Change or clean furnace filters monthly.

Fireplaces: It is unsafe to have a roaring wood fire burning for extended periods of time. Many wood fireplaces are not designed to heat your home and may draw more heat from a home than they contribute. If you have a wood burning fireplace ensure you have adequate outside combustion air directly to the appliance and when not in use close the damper to prevent heat loss up the chimney. You may want to consider installing a natural gas fireplace insert as they provide more heat and generate less pollution than a wood burning unit.

Safety: Ensure that smoke detectors are in working order and that you change batteries on a regular schedule. This is also the time of year when the risk of carbon monoxide poisoning is the greatest. Ensure that you use approved heating equipment that is properly vented with adequate combustion air.

Energy Saving Tips: If the snow melts on your roof on cold, dull winter days, you may not have enough insulation in the attic. Keep your blinds closed at night to keep warm air in the house and open them on sunny days. Check all your doors and windows for drafts and apply sealing or caulking to sills and joints. If you have a home with high ceilings, a ceiling fan will push the warm air down where it is needed. A programmable thermostat provides the flexibility of adjusting temperatures at night and when you are away.

GAS OUTAGES:

Disruption of your natural gas service is rare, but outages can happen. We recently experienced an outage in the Milo area and we appreciate the cooperation from our members and their patience in the re-lighting process.

If a gas outage does occur you should turn off all of your gas appliances until you are advised that the service has been restored. Sunshine will contact all affected customers and assist in the re-light process as necessary. We appreciate the members that are able to re-light their appliances and ask that they notify us when they do as Sunshine staff will visit each customer unless otherwise advised. It is very important that you arrange to have someone look after your property if you are away for the winter months. Also if you are away during the day, please provide Sunshine with a business number to enable us to call in the event of an emergency.

CUSTOMER SERVICE:

Don't be caught in a cold snap with heating equipment that is not functioning properly. We have trained staff and a good inventory of parts to service and repair most types of heating equipment. Also we provide **24-HR EMERGENCY SERVICE AT 1-877-684-3672.**

Please contact our office for a free estimate for furnace and water heater replacements.

Visit our website at www.sunshinegascoop.com for more information.